	3	client devices, each of the packets having at least a part
	4	of a layer 2 header replaced with a unique bit string, the
1	5	method comprising:
	6	ackslasha) determining whether or not the packet belongs to
	7	the group of client devices using at least a portion
	. 8	of at least one of the unique bit string; and
	9	b) $igg angle$ if it is determined that the packet does belong to
	10	the group of client devices, then
<u> </u>	11	$\stackrel{\backslash}{i}$ ) copying the packet to generate a duplicate
	12	packet, and
	13	ii) forwarding the duplicate packet to a
	14	monitoring facility, wherein the monitoring
	15	facility monitors at least one of (A) service
	16	provided to a group of customers and (B)
-	17	security.

- 1 15. (TWICE AMENDED)\ An apparatus for monitoring packets
- 2 sourced from a group of client devices defining a subset of
- 3 client devices, each of the packets having at least a part
- 4 of a layer 2 header replaced with a unique bit string, the
- 5 apparatus comprising:

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- a) a monitoring port for accepting packets of the group of client devices to be monitored;
- b) means determining whether or not an accepted packet belongs to the group of client devices using at least a portion of the unique bit string; and
- c) means for
  - i) copying the accepted packet to generate a duplicate packet, and
  - ii) forwarding the duplicate packet to the monitoring port so that at least one of (A) service to a group of customers and (B) security,